



Welcome! OptumRx will manage your prescription drug plan as of January 1, 2022. Here are some helpful things to know.

Identification cards

Your health plan, RGA will send new ID cards with OptumRx pharmacy information. Keep your new ID cards in a safe place. Begin using your new ID cards as of January 1, 2022.

Medication home delivery

Mail order is required, you can enroll online at [optumrx.com](https://www.optumrx.com), or call **1-888-543-3169**.

Retail pharmacies

Your plan's retail pharmacy network includes national chains and most independent pharmacies. Finding a network pharmacy is easy with your online account or the OptumRx app.

Specialty pharmacy

Our network of specialty pharmacies, including Optum® Specialty Pharmacy, provides specialty medications and clinical support for complex conditions like cancer and MS. To learn more, call **1-855-427-4682**.

Digital tools

Use our website and mobile app to set up mail order, price medications, find network pharmacies and more. You will can also access a copy of your member ID card through the OptumRx app.

Getting started

Check your member ID card to make sure the information is correct¹ and keep it in a safe place.

- Set up an online account at [optumrx.com](https://www.optumrx.com).
- Download the OptumRx app so you'll be ready to manage your medication on the go.
- If you have any concerns about your medication after your coverage starts, contact the pharmacy where you filled your prescription.
- For questions about your pharmacy benefit, call **1-888-543-3169** after coverage begins.

We look forward to serving you.

Sincerely,

The OptumRx Team